

2025 IMPACT STATEMENT

MISSION

Options for Community Living, Inc. is committed to assisting all individuals and families in need to develop their fullest potential for independent living.

Island-Wide Impact



Delivering essential services directly into 131 ZIP codes—covering nearly 60% of Long Island's footprint across Nassau and Suffolk counties.

2,000+ LIVES EMPOWERED



Providing vital care and support to more than **2,000 adults and children** annually through our diverse community programs.

Providing a Place to Call Home



Creating safe, secure living environments for 828 residents and their families across a stable network of 196 residential properties.

PROGRAM BREAKDOWN

Care Coordination and Support Services

1033

Adults received care coordination services through Options, helping them access medical care, housing, and other essential supports

51%

of clients were supported with housing assistance

128

Chronically ill children received Options Care Coordination Services.

149



Adults were assisted through Ryan White-funded programs for those living with HIV/AIDS or at serious risk. Services include case management, insurance enrollment, health education, outreach and engagement.

* Individuals may participate in more than one program. All attempts have been made to eliminate duplication of individuals counted.

Housing Stability and Homelessness Prevention

183

Individuals and families living with HIV/AIDS or with a history of being unhoused secured permanent housing through Options' Access to Care Permanent Housing Program

44

Formerly homeless individuals/families were housed with the assistance of long-term rent subsidies.

21

Adults were supported with financial assistance to help secure housing or avoid eviction.

13

Formerly homeless individuals and families received temporary rent subsidies through Option Rapid Rehousing program to secure stable housing.

Residential Services for Adults with Mental Illness

379

Adults resided in our affordable Supportive Housing for adults recovering from mental illness.

26

Young adults (ages 18–25) recovering from serious mental illness were supported through Options' Young Adult Residential Program.

145

Adults recovering from serious mental illness were served through Options' NYS Office of Mental Health Licensed Residential programs.

47

Adults residing in mental health supportive housing in Suffolk County received enhanced services through the Options Mobile Residential Support Team (MRST).

116

Medicaid-eligible individuals were supported through the Options Social Care Network, in partnership with the Health Equity Alliance of Long Island (HEALI), receiving assistance with nutrition, housing, employment, education, and home modifications.



NEW HOUSING AWARDED - NYS OMH funding to open 15 units of housing in Queens County, marking Options' first expansion beyond Long Island.



36

Veterans were supported through Options programs and housing services.

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WHAT OUR CLIENTS ARE SAYING

“Options staff are very good at listening to residents and helping us reach our goals.”
- Options Client

“I'm very grateful to have a home at this trying time in my life. I'm not sure I would be here without it. Thank you.”
- Options Client

97%

Options Program participants believe that staff treat them with respect and kindness.

92%

Options program participants agree "The services I receive at Options are helping me reach my goals."

92%

Program participants would recommend Options to others as a good place to live or receive services.

THE POWER OF OPTIONS



90%

Tenants in supportive housing retained their housing or were discharged to a situation of equal or greater independence.

100%



of adults receiving Options Ryan White funded services achieved viral suppression. **This means the amount of HIV in the blood has been reduced to an incredibly low level.**

98%

of children with active enrollment in care coordination maintained connection to care, visiting a doctor at least once during the year.

12%

Because of the Options Health Home MRT program, Medicaid spending among enrolled clients was reduced by over 12% reflecting improved health outcomes and cost savings.

73%

of children served received services for vocational / educational programs.



88 cents of every dollar goes directly to supporting our evidence-based, cost-effective programs.

When you donate to Options, you can be confident your gift is used efficiently to deliver impactful outcomes for the people we serve. **Learn more** about how you can support our mission and explore the services we offer, **scan the QR code or visit: www.optionscl.org/giving**



In 2025, Options Mental Health Supportive Housing, Case Management, Care Coordination Programs and Mental Health Care Community Residents were accredited for a three-year period by the Commission on Accreditation of Rehabilitation Facilities, CARF International. CARF accreditation signals a commitment to continuous quality improvement, focusing on the satisfaction of persons served. This is Options eighth consecutive three-year accreditation.

