

# >> 2024 Impact Statement



**2,000+ Adults and Children Served Annually Through Our Programs.**


**160+ Residential Homes Across 102 Towns on Long Island.**



## Care Coordination and Support Services

**1098** Adults received Options Medicaid-funded Care Coordination Services.

**157** Children received Options Medicaid-funded Care Coordination Services.

**130**  Adults were assisted through Ryan White-funded programs for those living with HIV/AIDS or at serious risk. Services include case management, insurance enrollment, health education, outreach and engagement.

## Housing Stability and Homelessness Prevention

**193** Individuals and families living with HIV/AIDS or who had a history of homelessness were housed in Options' ATC Permanent Housing Program.

**47** Formerly homeless individuals/families were housed with the assistance of long-term rent subsidies.

**21** Adults were provided Financial Assistance to secure housing or prevent eviction.

**14** Formerly homeless individuals and families received temporary rent subsidies through the Rapid Rehousing program to secure stable housing.

## Residential Services for Adults with Mental Illness

**380** Adults resided in our affordable Supportive Housing for adults recovering from mental illness.

**155** Adults recovering from serious mental illness were served through Options' NYS Office of Mental Health Licensed Community Residence program.

**127** Adults with serious mental illness or substance use disorder received individualized Home and Community Based Services (HCBS) and Community Oriented Recovery and Empowerment (CORE) in their home or community empowering them to achieve personal goals.

**52** Adults residing in mental health supportive housing in Suffolk County received enhanced services through the Options Mobile Residential Support Team.

“

If it weren't for this organization, I really don't know where I would be in my life. I owe a lifetime of thanks to all the staff for enabling me to live the best life I've ever known. - Options Client

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\* Individuals may participate in more than one program. All attempts have been made to eliminate duplication of individuals counted.

In 2025, Options Mental Health Supportive Housing, Case Management, Care Coordination Programs and Mental Health Care Community Residents were accredited for a three-year period by the Commission on Accreditation of Rehabilitation Facilities, CARF International. CARF accreditation signals a commitment to continuous quality improvement, focusing on the satisfaction of persons served. This is Options eighth consecutive three-year accreditation.

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*Options*  
for Community Living, Inc.

“More people need this kind of help. I see neighbors getting evicted who struggle with thinking and memory. Their quality of life is crumbling. I’m so thankful for my staff at Options and my doctors. - Options Client”

“My Case Manager and their team helps me a lot. I feel like I am a person that matters in life—not just a diseased person. They make my life better. - Options Client”

“Options is helping me get situated so I can take the next steps in my life. I’m very grateful to have the opportunity to work with Options and for them to help me get stable housing. - Options Client”

92%

Tenants in supportive housing retained their housing or were discharged to a situation of equal or greater independence.

91%

Program participants would recommend Options to others as a good place to live or receive services.

99%

Adults receiving Options Ryan White funded services achieved viral suppression. This means the amount of HIV in the blood has been reduced to an incredibly low level.

96%

Program participants believe that staff treat them with respect and kindness.

95%

Children with active enrollment in care coordination at the end of 2024 had visited their doctor at least once within the year.

“They make sure I have my doctor’s appointments set up. They provide me with referrals to other services. Care coordinators follow up with me. I really appreciate the help. - Options Client”



**88 cents of every dollar** goes directly to supporting our evidence-based, cost-effective programs.

When you donate to Options, you can be confident your gift is used efficiently to deliver impactful outcomes for the people we serve. **Learn more** about how you can support our mission and explore the services we offer, **scan the QR code or visit:** [www.optionscl.org/giving](http://www.optionscl.org/giving)

“I’m very grateful to have a home at this trying time in my life. I’m not sure I would be here without it. Thank you. - Options Client”