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### Satisfaction Survey 2018

The following questions are designed to obtain feedback about your experiences with Options for Community Living, Inc. Please read each item and choose your answer based on your level of agreement.

Please return the completed survey to Susan Steinhardt, Director of Compliance and Quality by either faxing it to 631-361-9204, emailing it to [ssteinhardt@optionscl.org](mailto:ssteinhardt@optionscl.org) or returning it by mail in the enclosed, addressed envelope. You may also respond to the survey by clicking on the link to the Stakeholder Survey that is on the homepage of our website. Thank you in advance for your participation in the survey process. Your input is important to us and helps us provide quality services!

	Strongly Agree	Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Disagree	Strongly Disagree	Not Applicable
I know how to obtain the information I need about Options programs.	1	2	3	4	5	6	7	8
I receive timely responses to my requests for information.	1	2	3	4	5	6	7	8
Options' staff return my calls within a reasonable amount of time.	1	2	3	4	5	6	7	8
Options' staff are courteous and professional.	1	2	3	4	5	6	7	8
Options' staff are knowledgeable about their clients and needs.	1	2	3	4	5	6	7	8
I have the opportunity to provide input into my clients' service plans.	1	2	3	4	5	6	7	8

**Please provide us with your email address**

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**Do you have any specific suggestions on how we can improve services? Thank-you for your input!**

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